

Mission: **We believe that every home deserves
beauty, comfort and safety.**

Quality policy
CAPITAL GROUP OF FABRYKI MEBLI "FORTE" S.A.

We are a leading Polish manufacturer and exporter of furniture.

With more than 25 years of experience and highly qualified staff, we guarantee our customers high and stable quality of products and services.

Our main goals are:

- Successive growth in profitability and EBITDA,
- Ensuring the supply of products and services that meet the expectations of Recipients in a wide range of their needs, taking into account the specific requirements of markets,
- To obtain full satisfaction and contentment of customers,
- Strengthening the reputation of a credible and reliable partner,
- Building creative relationships in the work environment by shaping people's consciousness and personality,
- Conducting business in a way that does not threaten the environment,
- Creating conditions to ensure health and safety at work.

We implement the above policy by:

- Constant monitoring of our activities and their effects in financial, and non-financial terms, as well as customer satisfaction,
- Continuous improvement of the Organization's Integrated Management System, including its processes, using, among others, the PN-EN ISO 9001 : 2015 Quality Management Systems standard,
- Continuous improvement of processes and product design so that their production is safe and their performance meets the expectations and needs of customers,
- Innovation in many areas of activity: in design, technology, production, organization,
- Formation of attitudes conducted through identification of risks and the creation of technical, economic and organizational conditions leading to the reduction of risks and exploitation of opportunities,
- Acting in accordance with legal requirements and other regulations relating to the product and the Organization's activities.

We base our activities on four values:

- responsibility,
- Cooperation,
- development
- sensitivity.

The effectiveness and efficiency of the Management System is the subject of the Board's ongoing commitment and responsibility.